

fall conference: oclc institute on measuring service Balance Scoreboard marilyn read the articles and reported -- business model being altered for academe j is trying to contact her -- if she won't come, can she suggest others

molly mentioned listserv, emailked rohnda is owner needs to check to see limits of people on the list

j will take the dig up email projects for one of her students to dig up

g passes over the OBIC box to jay

OBIC report: 7 showed to workshop on assessment what do you do after the assessment? take a couple of things out of what you get and incorporate those into a program. Set goal date and percent improvement/compliance, etc.  
elections didn't happen -- next time

g move, s second meeting adjourned @ 2:15